

# Industrial Lifting Bags







2023 Product Catalogue















# **Contents**

About US		
Materials		03
Product R	ange	04
Styles & V	ariations	05
0	ptional Extras	06
Load Rate	d Range	07
D	ouble Velcro Closure	07
	Square Base - Double Velcro — S	08
	Square Base - Double Velcro — M	09
	Square Base - Double Velcro – L	10
	Square Base - Double Velcro – XL	11
F	ront Opening with Zip	12
	Front Opening with Zip — Regular	13
	Front Opening with Zip – Large	14
V	elcro Lid Closure	15
0	ther Styles	16
Specialise	ed Models	19
CE / UKCA	A Range	23
S	quare Base – Open Top	23
S	quare Base – Double Velcro Closure	23
S	quare Base – Drawstring Closure	24
S	quare Base – Velcro Lid Closure	24
R	ound Base – Open Top	24
Torms and	Conditions	25



#### **About Us**

Since 2008, JKC Solutions has been a market leader in producing high quality and robust lifting bags. Our products have been rigorously tested and are especially suited to harsh offshore environments. Over the years, we have successfully delivered multiple projects for windfarms across the Globe.

All our bags are designed and made in the UK, and we are well known for creating intricate bespoke designs, tailored to specific client requirements. With an extensive catalogue and flexible services, you can be confident that we can deliver according to your needs.





### Quality

We recognize that our lifting bags are often used to lift valuable equipment or heavy loads. We understand how critical safety and protection are in these situations. This is the reason why we only use material of the highest quality, following strict quality control and ensuring our lifting bags comply with all the safety regulations in place, such as Lifting Operations and Lifting Equipment Regulations 1998 (LOLER).

JKC Solutions is a proud associate member of LEEA



#### **Fast Turnaround**

At JKC Solutions, we understand that time is valuable and often projects run on a tight schedule. That is why we always aim to deliver within 5 working days\*. This is only possible because of our efficient production process allows us to manufacture quickly without compromising on the quality.

Don't hesitate to get in touch if you have any urgent requirements. We will endeavour to do what we can to meet your deadline.

\*Dependent on order quantity and complexity





### **Bespoke Service**

We are recognized across the industry for our custom designs, as we continue to successfully fulfil complicated and bespoke projects that are deemed not possible.

Our bespoke service offers flexibility that you will not be able to find elsewhere. Whether it is a simple variation or something unusual that has not been done before, we can tailor make a bag from start to finish, and our design team will do their best to make it happen.

If you are looking for a custom bag, please contact us directly with the following information:

- Intended purpose of the final product
- Bag Shape (Round or Square)
- Dimensions and Safe Working Load
- Bag Closure
- Any additional features (such as protective tray, internal straps, padded shoulders etc)
- Add-ons (company logo, internal pouches, clear document pockets etc)

On Page 19, you will find examples of bespoke lifting bags.



#### **Materials**

All our materials used are sourced from trusted third party suppliers. We only use materials of the highest quality to produce our products.

#### **Fabric**

Our lifting bags are manufactured with 900m/ m2 PVC coated fabric with two-side lacquered. This fabric is often used as truck curtains, retention basins and anti-pollution barriers due to its strength and durability.

The PVC coating uses Lowick System which help considerably reduce micro-organism penetration into the heart of the coated fabric. In addition, the Cleangard lacquer greatly increases durability and makes fabric all-weather resistant and easy to maintain. This fabric has an extreme tensile strength of 400/400 DaN and can operate in -30°c to +70°c environments, perfect for lifting heavy loads in various conditions.



#### **Zips**

10mm Heavy Duty Industrial Spiral Zips with durable and high quality metal sliders with nickel finish

#### **D-Rings**

A4 grade Stainless Steel 50mm D-rings are used as lifting points. At 8mm diameter, these D-rings are extremely strong and are tested to destruction with a load of 7 tonnes.

The joint is welded together and is almost invisible. This helps to further improve strength and durability.

#### **HDPE**

Protective trays and flooring use High Density Polyethylene Plastic. It has a high strength-to-density ratio, low friction, outstanding corrosion and abrasion resistance properties. HDPE stays strong whilst offering flexibility, reducing the risk of breakage.

### Slings

Strong Weave Polypropylene webbing is used for its good chemical and abrasion resistance nature, it is also difficult to ignite, and it burns slowly. In addition, it has excellent UV protection and does not absorb water, giving it high resistance to rot and mildew. It has a breaking strength of up to 5 tonnes, along with elongation properties — lengthening up to 25% at breaking point. Polyester Webbing Slings complies to EN1492-1 standards.

### **Product Range**

We supply both standard load rated and CE / UKCA certified lifting bags. Depending on your requirements, many of models can be made to comply with either certification.

\* Each lifting bag will clearly state the Safe Working Load (SWL) and serial number. Operating instructions are also attached internally.



#### **Load Rated**

This is our most popular product line.

The lifting slings are sewn onto the bag. As the sling is not removable, this is not CE / UKCA certified as it does not fall with the standard EN 1492-1.

However, load rated bags are still load tested 7:1 ensuring compliance with LOLER. A Manufacturer's Certificate clearing stating the serial number and safe working load is issued for each model ordered.

#### **CE / UKCA Certified**

This range comes with an integrated lifting system which is EN1492-1 compliant.

The lifting sling is fed through channels sewn onto the bag, keeping the sling in place. Lifting slings can be removed and replaced as required.

The lifting sling has a separate serial number to the bag and is CE / UKCA marked. A certificate of conformity is issued with each model, clearly stating the SWL and both serial numbers.





### **Styles & Variations**

There are multiple variations and styles available depending on your preference. There may be specific arrangements that are essential so that the bag can be used safely.

Our design team are here to help you to decide on what is necessary to create a product that is fit for your purpose.

#### **Available Options:**

- Extensive Colour Options
- Base shape Round / Square
- Base Protection and Padding
- Number of slings
- Number of Lifting Points
- Closure Open Top, Roll Top, Single/Double Velcro Closure, ZIP, Lid, Drawstring
- ▶ Handles, Rucksack Straps
- ▶ Other addons Clear Document Pocket, Reflective Tape, Labels, Company Logos etc





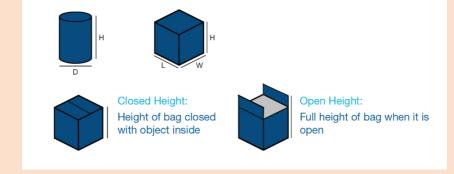






### Size Guide

All dimensions is be provided in mm and the height refers to closed height. Our sales team will be happy to help you find the correct sizing.



### **Optional Extras**

A wide range of addons are available to help provide protection for the contents and increase overall stability and durability. A combination of the options below can be included to suit your needs.



### **Internal Options**







6mm Internal Flooring

#### **TIPS**

- External tray is highly recommended as an option, it guards the bag from rough surfaces in harsh environments, increasing strength and durability. This feature will come with a skirt cover which is an original JKC Solutions design. The skirting protects the tray preventing it from getting caught.
- ▶ Protective trays use 3mm HDPE and are bolted to the bags. They formed to 80mm deep as standard, but it can be adjusted to your needs.

Ask our Sales Team to find out more about additional protection for your equipment.



### **Load Rated Range**

### **Double Velcro Closure**

A very popular style and our most extensive range.

There are models available from small to extra-large, you can be confident you'll find what you're looking for.

As a standard this design will feature the following:

- External tray
- ▶ 1 x Lifting Sling
- 2 x D-rings (1 x lifting point)
- 4 x Handles middle and side







### Why Double Velcro Closure?

### **Equipment Security**

Reduces the risk of goods falling out

### **Excellent Weather Resistance**

keeps your contents nice and dry

# Square Base - Double Velcro - S

Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
BLB 220	50	220	220	570
FRB 250S	200	250	250	1000
FRB 250	200	250	250	1400
LBWT 300	150	300	300	850
LBWT 300T	150	300	300	1060
LBWT 350	150	350	300	300
SBRB 350	150	350	350	750
SB 1250	200	350	350	1250
LBWT 350T	250	350	300	1600
SBTB 1500	150	360	360	1500
LB 390	120	390	390	1000
LBWT 23/400	25	400	400	700
LBWT 22/400	25	400	400	900
PEB 400T	100	400	300	400
PEB 400	150	400	300	300
LBWT 400	200	400	300	500
LBWT 400W	200	400	350	500
LBWT 400T	250	400	300	800
LBWF 425	150	425	425	700
MLB 430	200	430	250	600
SBB 1900	20	450	100	1900
SBLB 450	150	450	450	1200
LB 450	200	450	350	600





# Square Base - Double Velcro - M

Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
TOLB 500	60	500	400	250
LROB 500	120	500	500	1500
SSE 500	150	500	400	600
ELLB 2000	150	500	500	2000
LBWT 500	200	500	350	670
EMLB 500	200	500	430	700
ELLB 1200	200	500	500	1200
ELLB 1600	200	500	500	1600
ELLB 2250	200	500	500	2250
LRSB 500	300	500	500	450
LRSB 500T	300	500	500	700
LBWT 520	250	520	330	280
LBWT 520T	250	520	330	340
LBWL 560	150	560	270	670
ITS 600	150	600	350	450
LBWT 600	150	600	350	580
LBWT 600T	150	600	350	750
LCB 2000	150	600	400	2000
GWALB 600	150	600	450	500
LRLB 600	200	600	300	750
Test Pump Bag	120	650	550	600
LBWT 700	200	700	400	500
LBWT 700T	200	700	400	700
CUBE 700	250	700	700	750
GWALB 730	150	730	450	500
Hoover Bag	120	750	650	800
LBWT 750	200	750	400	500
LBWT 750T	200	750	400	700
LBWT 750W	200	750	500	500
DB FAN BAG	200	750	550	700
LBWT 770.1	400	770	430	360
LBWT 770st	400	770	430	500
LBWT 770s	400	770	430	600
LBWT 770	400	770	430	720
EFA 400	100	800	400	400

# Square Base - Double Velcro - L

Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
LBWT 800T	120	800	500	1300
LB806560	150	800	650	600
LRLB 800	200	800	600	700
JUMBO 200	200	800	800	550
LCLB 800	250	800	500	800
LBWT 800	250	800	500	1050
MRK 800	500	800	500	360
JUMBO 500	500	800	800	550
LB 22/900	60	900	400	500
LBWT 900	250	900	750	525
LCLB 900	250	900	750	900
LB 920	150	920	140	870
LCLB 950/1	150	950	600	900
LCLB 950	150	950	750	900
LBWT 1000/600	200	1000	600	850
LB 1000	200	1000	700	1050
LRSB 1000	250	1000	500	450
LRSB 1000T	250	1000	500	700
LBWT 1000	250	1000	500	750
LCLB 1000	250	1000	800	1000
Test Rig Bag	120	1050	250	750
LRSB 1050	200	1050	500	700
LCLB 1050	500	1050	800	1000
LB 1200	150	1200	500	850
LB 1200.1	150	1200	650	500
LB 1200.2	150	1200	650	600
DELTAD 1200	250	1200	370	800
LB 1200.3	250	1200	600	600
LB 1250	200	1250	300	800
LB 1250s	200	1250	300	650
LBGWA 1250	200	1250	350	800
SBS 1400	200	1400	500	500
SBS 1400T	250	1400	500	800
LBWT 1400	500	1400	750	1250
LCLB 1500	250	1500	450	1500



### **Square Based - Double Velcro - XL**

In order to achieve safe and effective weight distribution, an additional lifting sling is added to the XL models. Other features remain the same.

- 2 x Lifting Sling
- ▶ 4 x D-rings (2 x lifting point)
- ► 6 x Handles







Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
DWB 1600	500	1600	600	700
SBS 1600	500	1600	800	800
LBWT 1650	250	1650	350	350
SBS 1800	200	1800	500	500
LB 1830	150	1830	406	600
SBS 2000	150	2000	600	800
LBWT 2000	1000	2000	1200	1200
SBS 2100	100	2100	700	280
LB 2100	200	2100	300	300
GIBB 2500	250	2500	650	300

# **Front Opening With Zip**





Originally designed for easy loading and offloading of Pallets, due to popular demand we've added more models, offering more options to the market.

As a standard this design will feature the following:

- Velcro Lid Closure
- Front Zip Opening with security Straps and Buckles
- External Tray
- 2 x Side Handles
- 3 x Removable HDPF side walls
- A4 Clear Document Pocket

In addition....

#### Regular sized models will include:

- 1 x Lifting Sling w/ 2 x D-rings (1 x lifting point)
- Internal wooden base frame with HDPE plating

#### Large sized models will include:

- 2 x Lifting Sling w/ 4 x D-rings (1 x lifting point)
  - \* Required for safe weight distribution
- Internal Flooring

### **Why Front Opening?**

#### **Ease of Access**

Front opening allows for quick loading

### **Rigid Structure**

Side walls keep the bag upright



### Front Opening with Zip - Regular

Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
FOLB 650	250	650	450	900
FOLB 700S	100	700	350	400
FOLB 700	250	700	450	570
FOLB 730	500	730	670	960
FOLB 750	250	750	470	750
SOLB 780	250	780	600	620
SOLB 780T	250	780	600	920
FOLB 800	250	800	550	650
SOLB 800	250	800	600	800
FOLB 850 T	250	850	650	750
FOLB 850	250	850	650	500
SOLB 870	1000	870	730	900
FOLB 900	250	900	500	450
FOLB 1170	500	1170	770	480
FOLB 1200	250	1200	800	1000
FOLB 1330	500	1330	870	1680
FOLB 1350/22	500	1350	750	600
FOLB 1350	500	1350	550	700







# Front Opening with Zip – Large



Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
FOLB 1300/S	1000	1300	900	1000
FOLB 1300	1000	1300	1000	1000
XFOLB 1350	250	1350	1050	1350



## **Velcro Lid Closure**





The lid can be sealed with Velcro on 3 sides and straps are attached so that it can be rolled up when opened.

As a standard this design will feature the following:

- Velcro Lid Closure
- External Tray
- Side Handles
- ▶ 1 x Lifting Point

### Depending on the size:

- 1 x Lifting Sling w/ 2 x D-rings
  OR
- 2 x Lifting Sling w/ 4 x D-rings
- \* Required for safe weight distribution

Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
BBWL 400	50	400	200	450
BBWL 600	500	600	250	450
BBWL 640	200	640	340	500
BBWL 700	20	700	500	500
LBWL 800	250	800	550	500
LBWL 850	250	850	650	630
BBWL 850	200	865	765	600
LBWL 900	250	900	600	600
BBWL 950T	200	950	520	450
LBWL 980	250	980	580	440
BBWL 1000	1000	1000	1000	1000
LBWL 1100	750	1100	850	1000

# Why Velcro Lid?

### **Excellent Weather Resistance**

keeps your contents nice and dry

### **Easy Access**

Convenient to load from the top

# **Other Styles**







### **Square Base - Roll Top**

Product	SWL	Length	Width	Height
Code	(kg)	(mm)	(mm)	(mm)
LBRT 200	5	200	150	250

## **Square Base - Roll Top Rucksack**

Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
SHSB 300	20	300	150	650
SHSB 400	120	400	200	800
SHSB 450	20	450	250	1000
SHSB 600	30	600	350	650





### **Technician Rucksack**

<b>Product Code</b>	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
BP 330	25	330	220	460









# **Round Base – Drawstring Closure**

Product Code	SWL (kg)	Diameter (mm)	Height (mm)
ROP 200	20	200	400
WTB 1200	30	200	1200
ROP 300	50	300	520
ROP 350	50	350	630
ROP 350XT	150	350	1550
RBWD 400	50	400	800
ROP 400	70	400	600
LRRB 400	200	400	700











# **Round Base – Open Top**

Product Code	SWL (kg)	Diameter (mm)	Height (mm)
SCTB 260	60	260	530
SCTB 260H	60	260	650
SCTB 260L	25	260	950
RBOT 280	150	280	1500
RSB 300	30	300	500
RBOT 600S	100	600	500

# Round Base - Roll Top

Product Code	SWL (kg)	Diameter (mm)	Height (mm)
RBLB 200	25	200	450
RBLB 350	250	350	800
RBLB 350/300	300	350	800
RBLB 350T	250	350	1250
RBLB 440	250	440	900
RBLB 440/300	300	440	900
RBLB 450	50	450	900
RBLB 450/300	300	450	900













### Round Base - Lid with Buckle

Product Code	SWL (kg)	Diameter (mm)	Height (mm)
ROPWL 200	20	200	350
SLB 280/S	20	280	945
SLB 280	25	280	980
ROPWL 300	50	300	520
ROP 310	50	310	650

### Round Base - Double Velcro w/ Side Opening

Product Code	SWL (kg)	Diameter (mm)	Height (mm)
GBBOS 275	250	275	930
GBBOS 300S	250	300	1100
GBBOS 300	250	300	1150
PRLB 1600.1	400	400	1600









### Round Base - Double Velcro Closure

Product Code	SWL (kg)	Diameter (mm)	Height (mm)
RBV 200	100	200	1300
LRVB 350	200	350	700
HCB 1610	150	350	1550
LRVB 400	200	400	600
PMLF 1300	120	400	1300
PRLB 1600	400	400	1600
PMLF 1000	120	450	1000



# **Specialized Models**

Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
BBWL 550	150	550	550	340
BBWL 620	150	620	620	380

### Features:

► Fully Removable HDPE Lid Secured with buckles







Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
LBIF 1300	100	1300	380	400
LBIF 1400	250	1400	480	550

- 2 way lifting system Horizontal and vertical
- ► Tightening Straps to secure closure when lifting vertically
- Removable padded box with velcro straps for securing goods









Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
LB 900	100	900	210	210
LB 1300	100	1300	210	210
LB 1900	100	1900	210	210

#### Features:

- 2 Way Lifting system Horizontal and Vertical
- ► Tightening straps to secure closure when lifting vertically
- Removable padding with velcro straps for securing goods



Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
LRLB 900	200	900	500	850
LRLB 950	200	950	450	950

- Duo lifting option additional sling and roll top added for lifting smaller loads
- A4 and A5 Clear Document Pockets







Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)	Each Compartment Tray Size (mm)
BBWL 770	500	790	560	310	4 @ L540 x W185 x H200
Battery Bag 950	500	950	660	300	4 @ L230 x W640 x H250
Battery Bag 1000	500	1000	620	330	6 @ L160 x W590 x H200

#### Features:

- Individual Internal Trays (Quantity dependent on model)
- Originally designed for lifting batteries







Product	SWL	Length	Width	Height
Code	(kg)	(mm)	(mm)	(mm)
BBWL 800 C3	150	800	340	450

#### Features:

3 Individual internal HDPE compartments (L260mm X W320mm X H400mm)

Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
LBWTOS 480	250	480	480	2500
LBWTOS 480T	250	480	480	2600
LBWTOS 760	300	760	440	1260
LBWTOS 900	500	900	650	2000

- Side velcro opening
- Tightening strap to secure opening
- Extra tall internal tray



<b>Product Code</b>	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
BBWSO 500	100	500	500	500

#### Features:

- ▶ 100% metal free perfect for use in HV environment
- Front Velcro Opening secured with tightening straps and plastic buckles
- Removable padded wall inserts
- 6mm HDPE internal flooring





<b>Product Code</b>	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
FEB 800	150	800	800	800

- Originally designed for lifting fire extinguishers
- Velcro Lid Closure
- ▶ 5 x internal padded tubes attached to the base with extra strength velcro







# CE / UKCA Range

# **Square Base - Open Top**

Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
CESO 450	200	450	450	500
CESO 590	50	590	320	800
CELB 600	50	600	350	600
CE-BB 700	300	700	250	1600
CE-BB 1000T	350	1000	800	1100
CE-BB 1000	1000	1000	1000	1000
CESO 1400	250	1400	600	800
CESO 1400s	100	1400	640	580







# **Square Base – Double Velcro Closure**

Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
CESV 400	200	400	300	500
CESB 450	300	450	450	800
CE-MPLB	50	700	100	1600
CESV 750	200	750	400	500







# **Square Base – Drawstring Closure**

Product	SWL	Length	Width	Height
Code	(kg)	(mm)	(mm)	(mm)
CESD 350	500	350	350	600





### **Square Base - Velcro Lid Closure**

Product Code	SWL (kg)	Length (mm)	Width (mm)	Height (mm)
CE-BBWL 845	1000	854	610	1250
CEWL 900	500	900	500	700
CE-BBWL 900	400	900	800	900
CE-BBWL 920	1000	920	700	1250
CE-BBWL 950	500	950	450	650







# **Round Base – Open Top**

Product Code	SWL (kg)	Diameter (mm)	Height (mm)
CERO 400	200	400	800
CERO 400T	200	400	1000
CERO 450S	150	450	1200
CERO 450	150	450	1950
CERO 550	120	550	450
CE-RBOT 600	200	600	1200
CE-Barrel Lifting Bag	500	620	1000





### **TERMS AND CONDITIONS**

Contact our office directly with enquiries and/or requirements. Due to our company's policy, all our quotations with pricing are issued by email following the buyer's request. Once the order is agreed/confirmed between the buyer and the seller, proforma invoice will be issued by JKC for the payment to be made prior to manufacturing (for non-credit account holders) or sales acknowledgement will be issued to confirm the order (for credit account holders). Taking the payment does not mean we have accepted your order and, in the event of us not accepting your order, a full refund will be issued as reasonably possible (refunds issued within 14 working days from the date the order has been denied). Price payable by the buyer for the goods, is the price provided by JKC before placing an order. Funds will need to be cleared and in our bank account prior to accepting/manufacturing/processing of an order, which may take up to 3 working days. All products remain the property of JKC until payment is made for in full. All prices shown/ quoted by JKC are in GBP. Unless otherwise stated, all prices shown are exclusive of VAT. Product prices shown/quoted do not include delivery costs, which will be quoted/added on all orders, unless agreed otherwise.

#### **PAYMENT METHOD**

The buyer can choose one of the following methods for payment:

VIA BACS: The bank details will be provided by JKC with proforma invoice where the payment should be allocated to. Upon the payment, the buyer to confirm the payment and provide confirmation if required by JKC.

OVER THE PHONE: The buyer to contact our office and make the payment over the phone by card. \*Subject to orders not exceeding total amount of £3,000.00\* The payment will be taken from the card details provided by the buyer during the payment process.

Following cards are accepted for payment over the phone:

Visa Credit, Visa Debit, MasterCard Credit, MasterCard Debit.

Credit account holders to follow the agreement made between the seller and the buyer, for invoices to be cleared within 30 days from receipt of invoice, unless different payment terms agreed between both parties. Delayed payments can lead to credit account termination, which means the payment will be required prior to production for each order.

#### **PRICING ERRORS**

Whilst we try to ensure that all prices of Industrial Lifting Bags are accurate on our pricing system, errors may occur. If we have discovered an error in the price of the goods you have ordered, we will inform you as soon as reasonably possible. In the event of incorrect pricing provided/quoted by JKC, the buyer will be given the option to re-confirming the order at the correct price or cancelling the order. If we are unable to contact you using the contact details provided by the buyer during the order process, we will treat the order as cancelled and notify the buyer by email. If the buyer decides

to cancel the order after informed of pricing error by JKC and the payment is already made for the goods, JKC will issue the full refund within 14 working days from cancellation date.

#### **DELIVERY OPTIONS**

Most of the standard orders are processed under Next Day delivery service. If orders contain larger sized products, different delivery service will be applied with different delivery times. More specific or certain time delivery services can be provided upon buyer's request, such as AM/9AM etc. Please contact our office for more

information. The buyer can also arrange their own courier or collect form our warehouse located at Swansea. Wales if preferable. Made to order products aimed to be dispatched withing 5-10 working days from order/payment receipt depending on the product and quantity. Stock products aimed to be dispatched within 2-4 working days from order/payment receipt. If for whatever reason JKC are not able to dispatch the order within stated period, we will inform immediately and give you the opportunity to cancel. JKC does not take any responsibility for delivery delays where the orders are dispatched within agreed timescale, under agreed service.

#### INTERNATIONAL ORDERS

For any enquiries, requirements or quotation requests outside UK, the buyer to directly contact our office by phone for further instructions or email. All international shipments are made by a trusted third-party courier provider directly from our warehouse to clients specified/agreed location. Delivery times can only be provided as estimate. JKC cannot be held responsible for any direct or indirect expenses caused due to late delivery. JKC always aim for the goods

to be delivered within specified period set and will always do everything to ensure the delivery time remains the same, however some circumstances may occur beyond JKC's control which can cause delays. All international deliveries are shipped under DAP, unless different service such as DDP is requested/agreed between the buyer and the seller. Buyer can also arrange own courier for collection from our warehouse. The buyer to be present to receive the delivery and sign for it. The buyer to ensure that, at own expense, adequate and appropriate equipment/machinery/ manual labour is available for unloading the goods upon delivery. Responsibility of the goods will not pass to you until delivery of the goods is made and signed by the buyer. From this time, risk of damage to the products or loss of the item passes to the buyer. JKC advise the buyer to inspect the goods upon delivery. If any items were lost or damaged in transit, JKC will ask the buyer to report this to delivery driver and inform us. JKC will require some information for completion of commercial invoices for exportation of the goods. It is buyers' responsibility to ensure the details provided are correct and accurate to JKC request.

#### **RETURNS**

The return policy JKC complies with The Consumer Protection (Distance Selling) Regulations of 2000. If any damages are discovered, it is the buyer's responsibility to notify us in writing via email within 24 hours following the delivery time. Any claims submitted after this period will not be accepted. When the claim is accepted by JKC, the return of the goods will be arranged for either a refund or replacement. All JKC Industrial Lifting Bags, existing models or bespoke made are made to order, whether personalised or not (e.g., with Logos/Labelling, Document Pockets, Colours etc.) cannot be returned unless they are faulty.

It is the buyer's responsibility to ensure the dimensions of the product are suitable and correct before confirming the order. Once the order is confirmed/manufactured following buyers requests, JKC will not accept a return or cancellation and refund requests will be strictly denied. JKC will ONLY considered returns for purchases made from stock, subject to goods being unused and undamaged, and returned to JKC within 14 working days from point of order.



#### **PRIVACY AND SECURITY**

JKC takes the buyers/clients privacy very seriously and will only use the information to administer buyers/clients account and to provide the products and services you have requested from us. All information provided by you will be treated securely, confidential, and strictly in accordance with the GDPR. For more information,

### Please visit https://www.industrialliftingbags.co.uk/privacy

#### **USE OF BAGS**

All our bags come newly manufactured and certified. All bags are subject to examination to be carried out every 6 months. It is the buyer's responsibility to ensure the bags are examined every 6 months in accordance with their national regulations. General Safety information is provided with certification, which must be followed to use the bags safely. JKC does not take any responsibility for the way bags being used and will not be liable for any injuries caused due to incorrect usage or lifting.

#### **QUALITY COMPLAINT**

Safety information leaflet accompanies all orders. It is the buyer's responsibility to follow these guidelines when using the product. Should there be a fault, the bag will be sent to a certified third-party for examination. If the report states that the fault is as a result of poor manufacturing and/or quality control, JKC can either send a replacement bag or issue a full refund. Should the report state that the fault is due improper use (not in accordance with the safety information leaflet provided), JKC WILL NOT be liable to issue a replacement or refund.

For Quality Complaint, please write to: JKC Solutions Ltd, Unit 14 St David's Industrial Estate, Llansamlet, Swansea SA6 8RX United Kingdom. We aim to resolve any complaints within 28 working days.

#### YOUR RIGHT TO CANCEL

Once the order is accepted or the manufacturing process has commenced, the order cannot be cancelled. In some cases, it is possible that amendments/modifications may be accepted prior to production by which the buyer will be notified by email. Any amendment/modification applications must be made and accepted by email.

#### **OUR RIGHT TO CANCEL**

We reserve the right to cancel the contract between JKC and the buyer if:

- We have insufficient stock to fulfil the order, or you have ordered items which have been discontinued.
- A pricing error had occurred on our pricing system.
- Payment has not been received for certain period.



JKC Solutions Unit 14, St. David's Industrial Estate, Llansamlet, Swansea SA6 8RX

Tel: +44 1792 794742 Email: support@industrialliftingbags.co.uk